



## Coolum Surf Club Beachfront Restaurant Frequently Asked Questions

### **Q. What are you doing to remain CovidSafe?**

A. Currently we are operating under the industry approved CovidSafe plan which you will find on this link <https://www.covid19.qld.gov.au/government-actions/approved-industry-covid-safe-plans>

### **Q. - Do you cater for wedding and functions?**

A. - Yes. Check out our fantastic packages on the Wedding and Functions Tab or simply click here [www.coolumsurfclub.com](http://www.coolumsurfclub.com)

### **Q. - Do you cater for conferences, meetings and corporate events?**

A. - Yes. We have two function rooms with glorious ocean views and state of the art AV equipment and can cater for your every need. These rooms can also be booked outside of club hours as required. Email our functions team for a free quote today [functions@coolumsurfclub.com.au](mailto:functions@coolumsurfclub.com.au)

### **Q. - Do I get a discount on food as a member?**

A. - Yes you do. The amount ranges from \$1 for an entrée to \$2 for a main so it's definitely worthwhile to become a member. Simply click here to join online [www.coolumsurfclub.com](http://www.coolumsurfclub.com)

### **Q. - Do you offer Seniors Discount?**

A. - Absolutely yes we do. We offer a 10% discount for food and drink. Simply produce your Seniors Discount Card, Seniors Business Discount Card and or Carers Discount Card to the staff serving you. If you are ordering for more than one senior please produce each person's seniors discount card to staff as the discount is for one item per Seniors Card. Please note this discount is not available in conjunction with any other discount or promotion.

### **Q. - Do you take reservations?**

A. – Yes we do, we recommend making a reservation to avoid disappointment call 07 5446 1148 and select option 2

### **Q. - What time do you serve meals?**

A. – As follows:

- **Restaurant Hours:** 7 Days – **Lunch** – From 11.30am and **Dinner** – From 5pm
- **Sunday Breakfast Hours:** From 8am
- **Cafe Hours:** Monday to Saturday From 10am, Sunday From 8am

**Please note we are CLOSED Christmas Eve from 5pm, Christmas Day and Good Friday**

### **Q. - Are you open for Breakfast?**

A. - Yes we have a fantastic breakfast on offer every Sunday morning from 8am

### **Q. - Can we request a table on the deck?**

A. – Yes you can request a table on the deck, however it is weather dependant so you may be required to move inside.

**Q. – Do you have High Chairs available?**

A. – Yes. Simply request one when making your booking.

**Q. – Do you hire the deck out for special occasions?**

A. – Absolutely YES we do. Whether it be for a wedding or a celebration of any kind please contact our Function Manager on [functions@coolumsurfclub.com.au](mailto:functions@coolumsurfclub.com.au) or call us on 07 5446 1148 Option 2

**Q. – Do you cater for LGBTIQ Weddings and Functions?**

A. –Yes

**Q. - Can we reserve a table by the window?**

A. - We are happy to put in a request for you however we cannot guarantee this due to the way we need to set up the restaurant for that service and the fact that most people booking a table will also request this. We will endeavour to do our very best to accommodate your request and get you as close to a window as possible.

**Q. - Do you offer table service?**

A. – Yes we do. In our main restaurant area we provide table service for food orders, so you can sit back and relax instead of lining up to order.

**Q. – Do you sell Gift Cards?**

A. – Yes! They can be used in the Restaurant and or Bar and are valid for 3 years from purchase date. Simply click here to organise your gift card online [www.coolumsurfclub.com](http://www.coolumsurfclub.com) you can also purchase over the phone or at in person at reception.

**Q. - Do you have specials?**

A. - Yes – You can view today's chef specials by clicking this link – [www.facebook.com/coolumsurfclub/](http://www.facebook.com/coolumsurfclub/)

\*\*\*TERMS & CONDITIONS APPLY FOR ALL SPECIALS\*\*\*

**Q. - What dietary options do you have available?**

A. - We have an extensive menu which has many gluten free, dairy free, vegetarian and vegan items available, including gluten free pasta and pizza bases (see Dining page for full menu) However if there is something on the menu that you would like us to alter to suit your diet please don't hesitate to ask our friendly Restaurant team and our fantastic Chef's will be more than happy to accommodate your needs where possible.

**Q. - Are Dogs Allowed?**

A. – Only Guide Dogs and Support Dogs

**Q. - Do you have a kid's playroom?**

A. – Unfortunately not. However we do have activity packs available for the kids which are free when you dine with us and we also have FAST & FREE WI-FI so bring along your smart device. We also give a free drink and ice cream with each kid's meal.

**Q. - Can the children eat in the bar/Lounge area?**

A. - Yes however they must remain supervised at ALL times.

**Q. – Do you have an ATM?**

A. – Yes, we have two. One is located outside the main entrance and the other is located on the restaurant side of the Bar upstairs on the First floor.

**Q. – Do you accept AMEX?**

A. – Yes we do, along with MasterCard, Visa, Eftpos and cash

