

## CODE OF CONDUCT

These rules are designed to provide a comfortable, happy, congenial environment for the enjoyment of all Members and Visitors to the Coolum Surf Club, and they apply equally to every person on the premises regardless of rank or status. These rules are not intended to stifle good natured banter or friendly discussions, but to engender an ambiance of friendly camaraderie compatible with the atmosphere expected of any good Club.

- **HOUSE POLICY** is displayed on the bar at the top of the stairs.

### General Conduct

Members should at all times act with courtesy to other Members, Visitors, and Staff. Loud, foul or abusive language will not be tolerated, and neither will offensive or aggressive behavior. Physical confrontation in any degree or rude gestures shall be regarded as a serious transgression of these rules and you may be asked to leave by the Duty Manager or Supervisor. No person shall receive service from the bar whilst intoxicated, disorderly and or under the age of 18. Severe penalties apply to any person who provides alcohol, directly or indirectly, to any other person who is intoxicated and or under the age of 18 years, this being a major offense under the Liquor Act.

### Dress Standards

- Clean and neat clothing required for entry (singlets are OK).
- **CLEAN** footwear and work wear to be worn at all times. Thongs are acceptable.

### Children (Under 18 years of age)

- Children are welcome in our Club but **MUST** be under adult supervision at **ALL** times.
- Children are not permitted to enter the Gaming Room.
- Children must vacate the premises by 9.30 pm.

Failure to comply with these rules could result in the offending person(s) being refused service and or being directed to leave the premises. In the latter event, that person should depart immediately, without argument. In the case of serious misbehavior, Members may be required to show cause as to why their membership should not be suspended or terminated.

Please don't be unduly intimidated by these rules, which are largely common sense, and formulated for the comfort of the overwhelming majority. Be proud of your Club, and enjoy it, this is your privilege, as the Club ultimately belongs to all of its members.

## PRIVACY STATEMENT

Matters relating to your personal information are governed by our Privacy Policy which is available upon request or can be downloaded from our website [www.coolumsurfclub.com](http://www.coolumsurfclub.com)

Please read and understand the full Privacy Policy as it forms the complete terms and conditions on how the club will handle your personal information. Should you require clarification, please contact the Club Manager on (07) 5446 1148 or [supporters@coolumsurfclub.com.au](mailto:supporters@coolumsurfclub.com.au)